

SCHOOL SYNERGY

Parents & Carers

School Synergy is a solution to help manage communication between home and school. With School Synergy, school news and information specific to your child is shared in real time.

School to Parent Communication

School may send an email and/or text about a variety of topics such as:

- Behaviour concerns and achievements
- Attendance queries
- School news and events or important announcements
- Individual teacher communication
- Reports, Progress and Assessment Information

These messages will often include a secure link where you can view a detailed message. Your school will share the email address and mobile number(s) being used. A copy of all text messages and emails also appear in the Communication section on the Parent Portal to ensure that you never miss a message.

Parent to School Communication

Sometimes it's difficult to know who to contact within school about a specific request.

With School Synergy you can complete a contact form from the school website or directly within the Parent Portal. This message is received and routed appropriately to the correct person within school and ensures that a response is given.

Parent Portal

On the Parent Portal you can view attendance, behaviour and achievements, parent communication, reports, school calendar and clubs and societies for one or more children.

All parents will already have a Parent Portal account. If you have forgotten your password please go to ripley.schoolsynergy.co.uk, enter the email address that is registered with school and click on 'RESET PASSWORD'



Take a 2 minute tour of the Parent Portal
<https://vimeo.com/506028955/89eg980e50f>
or scan this QR code with your phone



A text is received from school



Click through to the message



Messages on the Parent Portal